

EVALUATION OF THE IMPACT OF THE TRANSITION UNIT ON TRANSITION

• Questionnaire to parents/carers/young people

- 1) when your son/daughter turned 14, what did you expect transition to look like
- 2) what has your experience been like up to now
- 3) was this better or worse than you expected and why
- 4) Since the transition unit has been in existence (the last year) has there been an improvement/deterioration. If so how?
- 5) Are there ways in which we could improve transition
- 6) other comments

• Questions to Casework group:

- 1) how did you discuss transition cases before the casework group started?
- 2) What are the benefits to your work since attending the group (working relationships, time savings, improved work with families, information sharing, increasing knowledge of options/services etc)
- 3) what improvements could be made to the group to aid your transition work
- 4) has there been any impact on service users. Please give examples
- 5) please make any other comments or suggestions

• 5 questions to all teams (LD, CNX, CWDT, PD, MH):

- 1) what was your impression of transition before the unit started, have there been any changes since,

what do you feel are the positive aspects now, what still needs to be improved, how does it help you in your work, has there been impact on service users and your relationship with them, anything else please comment

Evidence of time/cost savings:

- Assessments – Ben Beesley and Craig Pritchard.
- Earlier intervention allows time to explore possible options not only residential placement due to time pressures eg Craig Pritchard, Anthony Lacey, Leigh Borman
- Due to location of multi agency team – cost/time saving because meetings are improved where more than one agency involved in case.

Better communication and working relationships:

- Better networking with other agencies and other teams – understanding of roles and responsibilities – named contact within different teams.
- Wealth of knowledge about transition support other workers within the team
- Better identification of people working within a case and therefore better assessments and links – use information that other agencies have to inform

Better allocation of cases to the right team:

Better outcomes for families: